APPROVAL OF SALESFORCE CRM RENEWAL CONTRACT SYSTEMS OFFICE

RESOLUTION NUMBER 2022-41

WHEREAS, the College uses the Salesforce to provide its customer relation management platform ("CRM") and,

WHEREAS, the annual subscription renewal contract will begin on January 14, 2023, and

WHEREAS, the total cost of the annual subscription renewal is \$623,811, and

WHEREAS, the State Board of Trustees must approve any contract imposing a financial obligation on the part of the College exceeding \$500,000 unless the obligation was previously approved by the Board through the allocation of funds.

NOW THEREFORE BE IT RESOLVED, that the State Board of Trustees hereby approves the College renewal of its CRM with Salesforce to begin on January 14, 2023 for one year in the amount of \$623,811, and

FURTHER BE IT RESOLVED the State Trustees do hereby authorize and direct the President or other appropriate designated College employee to complete actions necessary to fulfill the purpose of this resolution.

STATE BOARD OF TRUSTEES
IVY TECH COMMUNITY COLLEGE
OF INDIANA

Stephanie Bibbs, Chair

Kim Emmert O'Dell, Secretary

Dated December 8, 2022