

**APPROVAL OF CONTRACT WITH RING CENTRAL
SYSTEMS OFFICE**

RESOLUTION NUMBER 2024-44

WHEREAS, the support services for Ivy Tech Community College's ("College) current phone systems provider will end in the summer of 2025; and

WHEREAS, the College explored different phone systems solutions to best meet the needs of the College; and

WHEREAS, the College conducted a Request for Proposal (RFP) process to review and evaluate potential new phone systems solutions; and

WHEREAS, the RFP resulted in proposals from nine (9) different prospective providers; and

WHEREAS, after thorough review of both written proposals and product presentations during the RFP process, the College has selected Ring Central for service related to phone systems for five (5) years; and

WHEREAS, the proposed contract for services with Ring Central includes both implementation and support services, as well as ongoing licensing;

WHEREAS, the implementation services and other costs associated with the implementation are anticipated to not exceed \$1,550,087.25, although the final amount of "one-time" spend may fluctuate based on final hours used; and

WHEREAS, the ongoing licensing and related costs are anticipated to cost approximately \$939,936.00 per year, although actual spend may fluctuate based on incremental increases and decreases of licenses and related support services over the course of the contract; and

WHEREAS, the State Board of Trustees of Ivy Tech Community College must approve any contract by the College exceeding \$500,000 unless the obligation was previously approved by the Board through the allocation of funds.

NOW THEREFORE BE IT RESOLVED, that the State Board of Trustees hereby approves the College to enter into a five (5) year contract with Ring Central for phone systems and related services that will be excess of \$500,000; and

FURTHER BE IT RESOLVED, the State Trustees do hereby authorize and direct the President or other appropriate designated College employee to complete actions necessary to fulfill the purpose of this resolution.

**STATE BOARD OF TRUSTEES
IVY TECH COMMUNITY COLLEGE
OF INDIANA**



Andrew Wilson, Chair



Michael Dora, Secretary

Dated December 5, 2025